Community Pharmacy Scotland

What you need to know about PCR v13.1!

The Pharmacy Care Record underwent a major refresh on the 4th of July. Here, we summarise what the biggest changes mean for you in practice.

Care Needs Assessment

- This replaces the old "Initial Assessment" function and is mandatory for all patients registered for CMS from now on so that they count towards your CMS capitation payment.

- Patients for whom the old "Initial Assessment" was completed will still count towards your CMS capitation payment. This should be the majority of your currently registered patients. **You do not need to carry out a Care Needs Assessment for these patients** (But you might want to – it's a great tool!).

- The Care Needs Assessment will also need to be completed for patients who were registered for CMS before the 4th of July if you had not managed to get their "Initial Assessment" done.

- All "Initial Assessment" data that you have captured for your patients over the years has been archived and is available as a read-only section on each patient's profile.

- There are 7 questions in the Care Needs Assessment which will help you work with patients to understand how they use their medicines and to prioritise the need for pharmaceutical care planning as either low, medium, high or not currently required.

- The Home page and reports section now relate to the Care Needs Assessment rather than the Initial Assessment.

  We are aware that there is an issue with these reports – as of the 5th of July they do not reflect that patients who have had an "Initial Assessment" don't need a Care Needs Assessment and this may make it difficult to target patients for review. We are committed to working with stakeholders to address this issue and will update you as progress is made. We have been assured that payments will not be affected.

- **As was the case with the Initial Assessment, best practice is that the Care Needs Assessment is done when creating each patient's PCR record following CMS registration.**

Patient Profile

- This has been refreshed, with some redundant fields such as complex dispensing and "General health" being removed.

- Each section of the patient profile can now be edited individually, making it quicker to update existing patient information.

Gluten-free section

- This has been separated from the patient profile and now sits below it

- Information will only be displayed if the patient is recorded as being coeliac or having dermatitis herpetiformis. This should clear a lot of space in most of your patient files, making them easier to navigate.

One-click Care issue outcome complete button

- This is intended to help pharmacy teams with PCR housekeeping. It has been identified that there are significant numbers of old care issues still set to "Open", which makes it difficult to use the reports function effectively when managing current patient care issues.

- After identifying open care issues using the reports function, this new button will allow users to set the status of the care issue to "complete" in a single step.

More detail can be found on the updated PCR User guide, and the associated "What's new" document found here.